



# SAFER AMBER VALLEY NEWS

Belper & District Edition

May 2020

**This newsletter is for distribution to our Elected Members and Town/Parish Councils.**

## **Amber Valley Community Safety Services during Covid-19**

Unfortunately, due to the COVID-19 virus the way in which the council deliver community safety services has been affected. We do appreciate that people can still experience anti-social behaviour in the community and we aim to support you as much as possible during this difficult time. Whilst we are not conducting home visits at this time and investigations are limited in their scope as a result of this, we are still working closely with our colleagues at Derbyshire Constabulary and other partner agencies and are able to sign post and offer support to any member of the community suffering as a result of anti-social behaviour.

If you are experiencing anti-social behaviour please contact Derbyshire Constabulary on 999 in an emergency, 101 to report an incident or use any of the other methods listed on the contact us section of their website at <http://archive.derbyshire.police.uk/Contact-Us/Contact-Us.aspx>.

Alternatively contact Amber Valley Borough Council on 01773 841652 or 841493 during opening hours or visit [www.ambervalley.gov.uk/community/community-safety/anti-social-behaviour/](http://www.ambervalley.gov.uk/community/community-safety/anti-social-behaviour/) Please note: online enquiries will be monitored as frequently as possible during this difficult time, but this is not an emergency response.

The Community Safety Team are working from home and office based on a rota system to comply with social distancing regulations. We are also supporting other council departments, Derbyshire County Council and our partner agencies as much as we can, as we all work together in these challenging times.

## **Other Council Services**

With Coronavirus (COVID-19) now affecting many areas of our services to the residents and businesses of Amber Valley, we are keen to keep you right up-to-date with the changes we are being forced to make. Please visit the link below and use the drop-down menu to read about each individual service.

<https://www.ambervalley.gov.uk/about-your-council-services/>

## Community Response Unit

*Need Help? Want to volunteer?*

The Community Response Unit for Derbyshire is being established as part of the government's plan to have a network of 'hubs' across the country. These will provide targeted support for those people who are at very high risk of severe illness from coronavirus (COVID-19) because of an underlying health condition and don't have access to help from friends, family or trusted neighbours. Derbyshire County Council will be the administrative unit delivering the hub with the assistance of the district and parish councils and volunteers. The focus will be on providing access to food, medicines and other supplies in the first instance, but they will also be given wide-ranging advice including about support from councils for daily living.

If you need help or would like to volunteer, you can find out more and register at:

[www.derbyshire.gov.uk/social-health/health-and-wellbeing/health-protection/disease-control/coronavirus/community-response-unit/community-response-unit.aspx](http://www.derbyshire.gov.uk/social-health/health-and-wellbeing/health-protection/disease-control/coronavirus/community-response-unit/community-response-unit.aspx).

## Current Scams

Derbyshire County Council's trading standards team is urging residents to be extra vigilant and keep themselves safe from scammers during the coronavirus outbreak. Working with Derbyshire Police, trading standards officers are urging people to be wary of possible new coronavirus-related scams being used by doorstep callers and online fraudsters. Brief overview of current scams:

### **On the doorstep:**

Fake self-testing kits and drive cleaning to kill bacteria – all bogus. Also handing over cash or bank cards to strangers offering to do your shopping or other errands so that you can stay at home. You may not see them again.

### **On the phone:**

Remember your bank will never call and ask you for your PIN number or to transfer money from your account to another. If you receive such a call, hang up.

### **Refund scams:**

Companies offering fake holiday refunds for people who have been forced to cancel their trips. If you're seeking a refund also be wary of fake websites set up to claim holiday refunds.

### **Online:**

The general online advice applies at this time. Coronavirus specific scams include selling protective face masks, hand sanitiser, and other products, which never arrive. Also phishing emails pretending to have detailed information of coronavirus infections in your area. They will offer you details and updates which will either be bogus or never arrive.

## Useful Contacts

As Coronavirus impacts on all of our lives, we would like to assure residents that they are not on their own. An extensive network of support services is available – providing help, advice and important information.

### Domestic abuse:

- Safer Derbyshire - support and information Telephone: 08000 198 668  
[www.saferderbyshire.gov.uk/what-we-do/domestic-abuse/domestic-abuse](http://www.saferderbyshire.gov.uk/what-we-do/domestic-abuse/domestic-abuse)

### Food banks:

- **Heanor** Salcare - 59 Ray Street, Heanor, DE75 7GF  
[www.salcare.org.uk](http://www.salcare.org.uk) Tuesday and Friday, 10am until 1pm
- **Alfreton** Trussell Trust - Alfreton House, High Street, Alfreton, Derbyshire, DE55 7HH  
[www.trusselltrust.org](http://www.trusselltrust.org) Wednesday, 2pm until 3pm
- **Belper** [hopeforbelper.com/the-basic-idea](http://hopeforbelper.com/the-basic-idea)
- **Riddings and Ironville** [www.oscari-online.com](http://www.oscari-online.com)
- **Langley Mill** Eastwood Volunteer Bureau at the rear of Eastwood Library  
Friday, 10am until 1pm. Please contact Jean Bailey on 07407 634683

A list of all the Derbyshire foodbanks can be found at  
[www.ruralactionderbyshire.org.uk/feeding-derbyshire](http://www.ruralactionderbyshire.org.uk/feeding-derbyshire)

### Mental Health and wellbeing:

- **Talking Mental Health Derbyshire**  
Telephone: 0300 123 0542 Email: [talking@derbyshcft.nhs.uk](mailto:talking@derbyshcft.nhs.uk)
- **Kooth** - Children and teenagers online counselling support [kooth.com](http://kooth.com)
- **Qwell** - adults counselling support [www.qwell.io](http://www.qwell.io)
- **Samaritans** - crisis support [www.samaritans.org](http://www.samaritans.org)
- **Childline** - support for under 19s [www.childline.org.uk](http://www.childline.org.uk)

### Money and finance:

- **Universal credit** - up to date information on universal credit can be found at [www.understandinguniversalcredit.gov.uk/coronavirus](http://www.understandinguniversalcredit.gov.uk/coronavirus)
- **Derbyshire Discretionary Fund** - provides grants or emergency cash payments if you are in urgent need. Visit [www.derbyshire.gov.uk/social-health/adult-care-and-wellbeing/benefits-debt-and-legal-matters/managing-money-and-debt/derbyshire-discretionary-fund/derbyshire-discretionary-fund-ddf](http://www.derbyshire.gov.uk/social-health/adult-care-and-wellbeing/benefits-debt-and-legal-matters/managing-money-and-debt/derbyshire-discretionary-fund/derbyshire-discretionary-fund-ddf) or call the application line on 01629 533399, Monday to Friday between the hours of 10am and 4pm.
- **Stop Loan Sharks** 24/7 helpline: 0300 555 2222

### Sexual Abuse:

- SAIL - Sexual abuse and incest line  
[View opening hours and contact information](#)
- SV2 - Supporting victims of sexual abuse  
[www.sv2.org.uk](http://www.sv2.org.uk) 01773 746115 - open every day from 8am until 5pm

# Domestic Abuse

## Where to get help during the Covid-19 Pandemic

We know that COVID-19 (Coronavirus) will have a serious impact on the lives of women, children and men who are experiencing domestic abuse.

Fears over jobs, financial pressure, school closures, working from home and all the other current changes to our day to day lives are likely to result in an increase in domestic abuse incidents.

If you're already living with domestic abuse, then the restrictions put in place while the government tries to slow the spread of the virus have probably left you fearful of being isolated in the house with your abuser and as if there is nowhere to go for help.

You may not be able to see the friends and family who usually support you, and some of the places where you go for help or treatment may be closed or offering a reduced service.

Please remember that you can still call 999 if you or someone else is in danger

While some domestic abuse support services are not able to offer face to face meetings at this time, there is still help and advice available online and over the phone. These local and national organisations are working hard to ensure they can still support you.

Derby City Domestic Abuse Service – 0800 085 3481

Derbyshire Domestic Abuse Service – 0800 019 8668

National Domestic Abuse Helpline – 0808 200 0247

Men's Advice Line – 0808 801 0327

National LGBT+ Domestic Abuse Helpline – 0800 999 5428

Rape and Sexual Violence Services – 01773 746 115

If you're a child or young person and domestic abuse is happening in your home or relationship, then call Childline on 0800 1111.



 **101** in an emergency  
always call 999  
[www.derbyshire.police.uk](http://www.derbyshire.police.uk)



@DerbysPolice

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### Local Crime Figures

Crime	Belper Town	Belper Town	Belper Town	Quarterly Total 2020
	Jan-20	Feb-20	Mar-20	Jan Feb Mar
Violence w Injury	10	3	5	<b>18</b>
Violence w/out Injury	9	11	18	<b>38</b>
Robbery Personal	0	0	0	<b>0</b>
Burglary Residential	0	2	3	<b>5</b>
Burglary Commercial	0	1	1	<b>2</b>
Shoplifting	5	4	1	<b>10</b>
Theft from Person	0	0	1	<b>1</b>
Theft of MV	0	2	2	<b>4</b>
Theft from MV	3	2	1	<b>6</b>
Vehicle Interference	6	1	0	<b>7</b>
Other Thefts	5	8	5	<b>18</b>
Criminal Damage	7	12	7	<b>26</b>
Drug Offences	0	0	2	<b>2</b>
Public Order	2	6	3	<b>11</b>

Crime	Belper Rural Duffield & Holloway	Belper Rural Duffield & Holloway	Belper Rural Duffield & Holloway	Quarterly Total 2020
	Jan-20	Feb-20	Mar-20	Jan Feb Mar
Violence w Injury	5	2	0	<b>7</b>
Violence w/out Injury	5	4	10	<b>19</b>
Robbery Personal	1	0	0	<b>1</b>
Burglary Residential	3	0	1	<b>4</b>
Burglary Commercial	0	1	0	<b>1</b>
Shoplifting	3	0	0	<b>3</b>
Theft from Person	0	0	0	<b>0</b>
Theft of MV	1	1	0	<b>2</b>
Theft from MV	1	0	0	<b>1</b>
Vehicle Interference	3	0	0	<b>3</b>
Other Thefts	1	2	3	<b>6</b>
Criminal Damage	3	3	3	<b>9</b>
Drug Offences	1	0	0	<b>1</b>
Public Order	1	6	1	<b>8</b>

Crime	Quarndon & Kirk Langley	Quarndon & Kirk Langley	Quarndon & Kirk Langley	Quarterly Total 2020
	Jan-20	Feb-20	Mar-20	Jan Feb Mar
Violence w Injury	1	1	0	2
Violence w/out Injury	1	8	7	16
Robbery Personal	0	0	0	0
Burglary Residential	1	1	0	2
Burglary Commercial	1	1	0	2
Shoplifting	0	4	0	4
Theft from Person	no figures	no figures	no figures	0
Theft of MV	1	1	0	2
Theft from MV	1	0	0	1
Vehicle Interference	0	0	0	0
Other Thefts	2	2	0	4
Criminal Damage	1	0	1	2
Drug Offences	0	0	0	0
Public Order	0	0	3	3

Crime	Heage & Ambergate	Heage & Ambergate	Heage & Ambergate	Quarterly Total 2020
	Jan-20	Feb-20	Mar-20	Jan Feb Mar
Violence w Injury	0	0	2	2
Violence w/out Injury	8	5	3	16
Robbery Personal	0	1	0	1
Burglary Residential	3	0	0	3
Burglary Commercial	0	0	1	1
Shoplifting	0	0	0	0
Theft from Person	0	0	0	0
Theft of MV	1	0	1	2
Theft from MV	1	0	1	2
Vehicle Interference	0	0	0	0
Other Thefts	1	1	0	2
Criminal Damage	3	2	0	5
Drug Offences	0	1	0	1
Public Order	1	0	1	2

Crime	Kilburn, Denby & Holbrook	Kilburn, Denby & Holbrook	Kilburn, Denby & Holbrook	Quarterly Total 2020
	Jan-20	Feb-20	Mar-20	Jan Feb Mar
Violence w Injury	5	7	5	<b>17</b>
Violence w/out Injury	20	16	10	<b>46</b>
Robbery Personal	0	0	0	<b>0</b>
Burglary Residential	1	0	1	<b>2</b>
Burglary Commercial	0	0	0	<b>0</b>
Shoplifting	3	2	0	<b>5</b>
Theft from Person	0	1	0	<b>1</b>
Theft of MV	1	1	0	<b>2</b>
Theft from MV	3	3	0	<b>6</b>
Vehicle Interference	1	2	1	<b>4</b>
Other Thefts	1	1	2	<b>4</b>
Criminal Damage	9	7	4	<b>20</b>
Drug Offences	0	0	0	<b>0</b>
Public Order	3	1	4	<b>8</b>